

Aqua Dog Grooming Release Form

Your pet is very important to us. Aqua Dog Grooming would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible. Safety comes first for everyone, people as well as the animals, during the grooming process. Please initial each paragraph and sign the bottom of the form. Thank you.

Health or Medical Problems

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the pet's owner upon signing this contract/ agreement.

_____ Pet Owner's Initials

Accidents

Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp. Though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases, this can happen when an animal is wiggling or moving around.

Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If Aqua Dog Grooming feels it is serious, and the owner is not on-site, Aqua Dog Grooming will seek immediate veterinary care for your pet.

_____ Pet Owner's Initials

Veterinarian Authorization-Medical Emergencies

This release gives Aqua Dog Grooming full authorization to seek medical treatment from an immediate veterinary in the case of any medical emergencies while in the care of Aqua Dog Grooming.

_____ Pet Owner's Initials

Vaccinations

All pets are strongly recommended to be current on all vaccinations and are **REQUIRED** to be up to date on their Rabies vaccination in order to receive grooming services. Thank you for your understanding.

_____ Pet Owner's Initials

Bordetella Vaccination

Kennel cough (similar to a human cold) is a respiratory condition caused by a variety of viruses and bacteria often spread by direct contact by dogs. At Aqua Dog Grooming, we **HIGHLY** recommend (but do not require) that your dog be immunized and kept up-to-date with their Bordetella (Kennel Cough) vaccine. Keeping your dog current with their immunization will help to prevent the spread of kennel cough and/or diminish the severity of infection in your pet. With the recommendation that all dogs visiting us be vaccinated against kennel cough, if a pet should become infected, all treatment and costs associated shall be the pet owner's responsibility. We care about the health of your pet.

_____ Pet Owner's Initials

Fleas/Ticks

Aqua Dog Grooming strives to be a flea-free salon. If your pet has any fleas they will be given a flea bath at your expense of \$10 - \$20 (depending on size of dog). If you do not want them to receive one, you can reschedule your appointment after the problem is taken care of by you. Ticks will be removed free of charge and you will be notified if any are found.

_____ Pet Owner's Initials

Dangerous or Aggressive Animals-Refusal of Services

Aqua Dog Grooming has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Aqua Dog Grooming has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee (for what was done up until that point).

_____ Pet Owner's Initials

Use of Muzzles

Muzzling does not harm your pet and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If your pet still acts in a way that is dangerous, Aqua Dog Grooming has the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to. Other methods are used to calm your pet, muzzling is a last resort. Dogs that require muzzling or extra staff to help manage them will be charged at a higher than standard grooming rate. This is because dogs showing aggression or acute nervousness take much longer to groom.

_____ Pet Owner's Initials

Interruptions During Grooming Services

For the safety of the animals being groomed, as well as the professional pet groomer, it is asked that you do not interrupt the groomer during grooming. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. After dropping your pet off, please do not stop back in the shop until you have received a phone call from us that your pet is ready. If you have any questions after drop off, please call us.

_____ Pet Owner's Initials

Matted Coats

Animals with severely matted coats require extra attention. Mats in an animal's coat grow tight, and can ultimately damage and tear the animal's skin, which provides a breeding ground for parasite infestations. Aqua Dog Grooming will not cause serious or undue stress to your pet by dematting.

Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process.

After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-8 weeks.

If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment.

_____ Pet Owner Initials

Cancellations

Because we book on an hourly basis and cancellations can leave an empty block in the schedule that could have otherwise been used by another customer, we ask that any salon cancellations are made at least 24 business hours in advance.

_____ Pet Owner's Initials

Payment

Payment is due at time of pick-up. We accept cash, personal checks,

and credit cards.

_____ Pet Owner's Initials

Returned Personal Checks

Please note that there will be a \$20 charge for any returned checks.

_____ Pet Owner's Initials

Satisfaction

Your satisfaction is important to us. If you are unhappy for any reason and/or would like something adjusted, we will be happy to make any adjustments *when you pick-up your pet from his/her appointment*. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment and client will be charged a grooming fee or some kind.

_____ Pet Owner's Initials

Late Pick-up Fees

We ask that you pick up your pet within one hour of receiving our call that your pet is ready. We respect your time and assume you respect ours. We hope you understand that like you, we have family and plans after we leave our salon. We do know that “things happen” and therefore we give you a 5-minute cushion past our closing hour to pick up your furry baby. Anything past the 5 minute cushion we charge \$1/minute for every minute you are late past close of business.

_____ Pet Owner's Initials

Photographs

This release form authorizes Aqua Dog Grooming to take photos of your pet for client file, company’s website, and social media pages.

All photos taken are the property of Aqua Dog Grooming.

_____ Pet Owner's Initials

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Aqua Dog Grooming to accept telephone reservations for service without additional signed contracts or written authorization. I understand that pricing is subject to change. This agreement is valid for all pets that I currently own or will own in the future. I have read, signed, and agreed to the above.

Print Full Name of Pet's Owner

Signature of Pet's Owner

Date Signed